

JOHN A. BISHOP-KINLYSIDE



SUMMARY

Over 30 years' international experience in loss adjustment, claims management, risk management and business development with global loss adjusting firms, a global mining company, various insurance companies and an international insurance broker. Varied experience in the insurance industry with different corporations in Bahamas.

WORK STATUS

Commonwealth of The Bahamas – work permit (unrestricted)

PROFESSIONAL STATUS

- Fellow - Australian & New Zealand Institute of Insurance & Finance (ANZIIF, Fellow) – acquired 1992
- Associate - Australian Insurance Institute (AII) – acquired 1982
- Business Certificate (Insurance) – College of Technical & Further Education, Australia (TAFE) – acquired 1982
- *formerly* Fellow - National Insurance Brokers' Association of Australia (FNIBA) – 1992
- *formerly* Qualified Practicing Insurance Broker, National Insurance Brokers' Association of Australia (QPIB) – 1992

EMPLOYMENT HISTORY

November 2008 **TECHNICAL ADJUSTERS BAHAMAS LIMITED**
to present **Nassau, Bahamas**
 Loss Adjuster

Responsible for adjustment of claims for all general insurance classes; report to Managing Director, Iain Parish.

- ◇ Handle property, marine cargo, marine hull and liability claims for various industries; and
- ◇ Receive instructions from various insurers and reinsurers.

2006 / 2008 **CARIBBEAN INTERNATIONAL LOSS ADJUSTERS, LIMITED**
Nassau, Bahamas
Loss Adjuster

Adjusted claims for all general insurance classes; reported to managing director.

- ◇ Handled property, marine cargo, marine hull and liability claims for various industries; &
- ◇ Ran off Catastrophe loss adjusting claims from Hurricanes Frances and Jeanne (Sept 2004) and Hurricane Wilma (Oct 2005).

2005/2006 **KAP INSURANCE AGENTS & BROKERS LIMITED**
Nassau, Bahamas
Special Projects Manager

Pursued business development opportunities and provided technical advice to personnel; reported to President.

- ◇ Initiated pursuit of corporate and government business accounts; and
- ◇ Advised management and staff members with respect to technical issues pertinent to general insurance business opportunities.

2004 - 2005 **ALGOMA ADJUSTERS (BAHAMAS) LIMITED / GAB ROBINS (UK)**
(contract) **Freeport / Nassau, Bahamas**
Catastrophe Loss Adjuster

Assisted with the adjustment of property damage claims immediately following hurricane damage.

- ◇ Comprised a part of Catastrophe loss adjusting team of twenty adjusters that settled approximately 2,500 claims in Freeport, Grand Bahama following Hurricanes Frances and Jeanne (Sept 2004);
- ◇ Received instructions from various insurers and reinsurers; and
- ◇ Settled claims under commercial and personal lines policies.

2004 **J.S. JOHNSON & COMPANY, LIMITED**
(4-months) **Nassau, Bahamas**
Claims Manager's Assistant

Assisted with reviewing claims department procedures and practices of 18 personnel; reported to Claims Manager.

- ◇ Identified areas for improvement of department practices and systems; and
- ◇ Handled bodily injury, commercial property and professional indemnity claims.

2003 - 2004
(contract) **BRITANNIA CONSULTING GROUP**
Nassau, Bahamas
Administrator

Facilitated the incorporation and administration of international business corporations (IBCs) for utilization as captive insurers in Bahamas / Caribbean.

- ◇ Assisted managing director with administrative functions; and
- ◇ Enhanced office systems and practices to improve workflow and file retrieval.

1999 - 2002 **CRAWFORD (AUSTRALIA) LIMITED**
Adelaide / Melbourne, Australia (and secondment to Nassau, Bahamas)
Senior Loss Adjuster

Responsible for adjustment of claims for all general insurance classes.

- ◇ Adjusted claims under commercial, personal and marine policies;
- ◇ Received instructions from various international insurers and reinsurers;
- ◇ Introduced loss adjusting services to government departments and attorneys;
- ◇ Deputised for State Manager, assisted with training of junior loss adjusters; and
- ◇ Assisted loss adjusting effort in Bahamas following Hurricane Michelle (2001).

1994 - 1999 **NEWMONT MINING CORPORATION (Formerly Normandy Mining Ltd)**
Adelaide, Australia
Risk & Insurance Analyst

Responsible for management of global insurance programme for all insurances.

- ◇ Prepared claim submissions on behalf of all divisions and mine sites;
- ◇ Negotiated settlement of all insurance claims on behalf of the company;
- ◇ Advised divisional / mine site management on risk management and insurance matters;
- ◇ Determined insurance needs of mining operations / activities;
- ◇ Interfaced with Normandy's captive insurance company in Singapore; and
- ◇ Determined appropriate levels of cover and deductibles.

1990 - 1994 **MARSH LIMITED**
(Formerly Sedgwick Limited), Australia
Claims Manager

1985 - 1990 **QBE INSURANCE LIMITED, Australia**
Claims Supervisor

EDUCATION

- Business Certificate (Insurance) – College of Technical & Further Education, Australia
- *Associate* - Australian Insurance Institute (AII)
- *Fellow* - Australian & New Zealand Institute of Insurance & Finance (ANZIIF)